

Monthly Statistics for E-Services - 2024

No	Type of Statistics	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Online Services
1	No. of times billing history was viewed/queried:													
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0	0	0
	→ via phone, e-mail, counter													
2	No. of bill payments done (post-paid):													
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0	0	0
	→ via Payment thru Bank	265	248	303	239	264	238	280	218					
	→ via counter	793	496	522	585	827	568	667	345					
	→ via CDM	0	0	0	0	0	0	0	0	0	0	0	0	
3	No. of bill payments done (pre-paid):													
	→ via PowerKad (SMS01)	44,575	41,099	48,533	50,617	49,837	43,194	41,666	38,083					
	→ via Online (XML1)	118,197	109,023	136,005	134,091	131,178	112,847	113,101	100,392					954,834
	→ via Online (XML2)													
	→ via counters	5,931	5,630	5,372	5,685	6,131	4,532	5,009	4,544					
	→ via CDM	1,406	1,494	1,435	1,584	1,437	1,680	1,543	1,490					
4	No. of meter readings submitted:													
	→ via e-service	0	0	0	0	0	0	0	0	0	0	0	0	0
	→ via SMS (Bmobile-8184144 & DST-7184144)	30	40	47	38			15	20					
5	No. of registrations to DES:	0	0	0	0	0	0	0	0	0	0	0		0
6	Total no. of post-paid accounts:	6,117	6,117	6,117	6,117	5,853	5,853	5,825	5,816					
7	Total no. of pre-paid accounts:	119,119	118,342	117,169	116,233	115,578	114,533	113,070	112,769					

Total no. of online services usages (Baseline for Year 2018)
Avg. total no. of online services usages (Baseline for Year 2018)